



Introduction

Our keynote speaker today is...different. By combining meaningful business insight with the entertainment value of a comedy show, Jeff Havens promises to help you improve your business without boring you to sleep. He's spoken to over 1,000 audiences around the world, but he has assured me that none of those audiences were as attractive as you are. He's here today to provide serious solutions in a seriously funny way, and we're lucky to have him because he just got approved for work release.

Ladies and gentlemen, please welcome Jeff Havens.